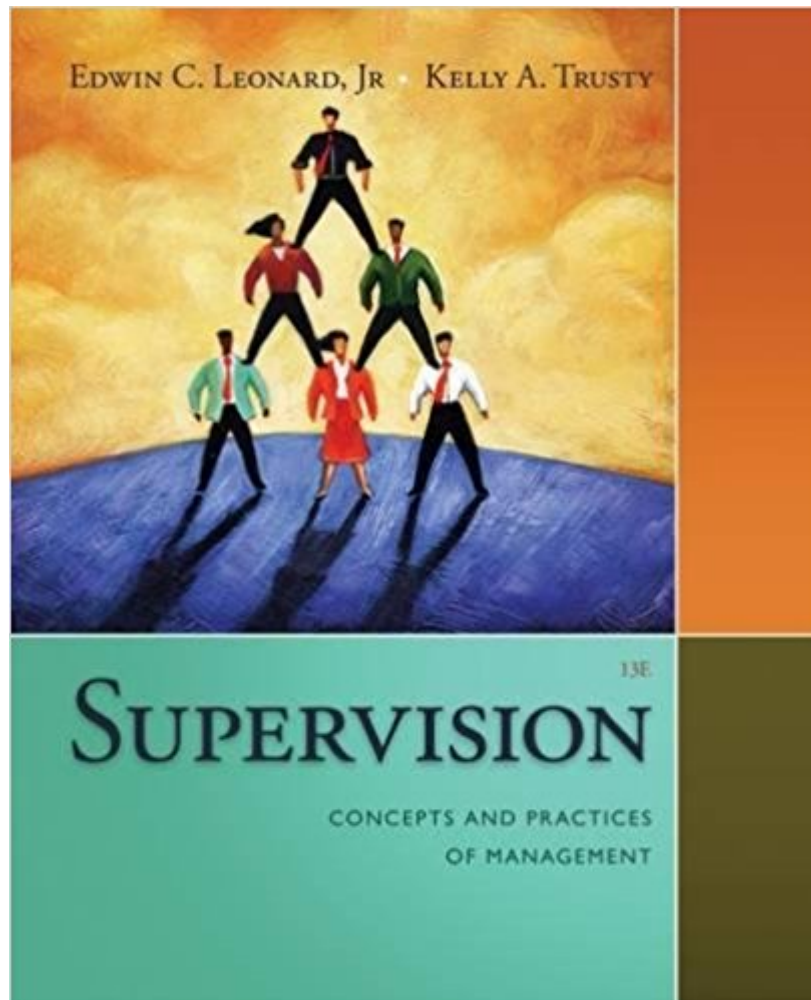




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Supervision: Concepts And Practices Of Management



Synopsis

Differentiate yourself in a competitive marketplace with SUPERVISION: CONCEPTS AND PRACTICES OF MANAGEMENT, 13E. A blend of traditional management concepts and emerging insights, the text draws from the authors' firsthand business experience to deliver the leadership skills hiring managers want but rarely find in new recruits. This comprehensive single source for supervisory management expertise addresses the most critical challenges in business today, including globalization, economic turbulence, transitional and temporary workers, virtual employees, technology, outsourcing, and downsizing. Hands-on and practical, the text complements chapter readings with skill-building techniques and captivating video cases from well-known organizations, letting you experience supervisory roles yourself. Special attention to diversity and ethics also helps you develop a better sense of life beyond the classroom and enhances the text's extensive coverage of communication, decision making, conflict resolution, and other essential supervisory skills.

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Customer Reviews

Dr. Leonard is Professor Emeritus of Marketing and Management at Indiana University-Purdue University Fort Wayne (I.P.F.W.). During his forty-year tenure, he held various faculty and administrative positions, including Chair of the Management and Marketing Department. Currently part of the Core Leadership Faculty, Master of Science in Leadership at Trine University, he develops and teaches courses in organizational behavior, leadership, human resources, industrial

relations, and strategic management. Dr. Leonard also delivered full-service consulting for thirty years, and conducted seminars for thousands of executives. Well published, his research on employee involvement and motivation, organizational culture, climate and leadership, human resource interventions, and case development has appeared in various journals, earned numerous awards, and contributed to five textbooks. Dr. Leonard received his Bachelors, Masters, and Doctorate Degrees from Purdue University. Dr. Trusty received her bachelor's degree from Purdue University, her master's degree from Ball State University, and her doctorate degree from the Western Michigan University School of Public Affairs and Administration. Dr. Trusty began her career as an elementary school teacher; she later moved into the nonprofit sector, operated a nonprofit business, and after 20 years made the natural transition to the world of higher education. She has received numerous awards and recently returned to her alma mater, Western Michigan University, to teach in the School of Public Affairs and Administration. Trusty's enthusiasm, technological expertise and life-long journey of proving what it takes to be successful in a supervisory role make her real-world experiences resonate with students.

I completed my degree and went to sell my books. This book had huge labels all over the front and back cover. When I removed the USED BOOK labels, I found that I was sold an Instructor Edition book. A book that is labeled "This textbook is provided to you as a courtesy and is for instructor use only. Selling this book or otherwise putting it back into the marketplace is not authorized by the publisher and contributes to higher textbook prices". All of this was covered with black sticky labels. I paid \$186 for a book that was originally distributed as a sample copy by the publisher for academic review. I can't even sell the book now so it is trash. I should have removed all of the unnecessary stickers when I purchased the book and returned it immediately. My mistake.

Awesome book, it has the theory, plus it shows also real case scenarios that you can apply or you had experience as a manager and never thought about solving the problem, in a different manner.

This book is very informative and helpful for anyone looking to gain business and management skills. It is an easy read. There also is a lot of very good information on how to work in a team and be a team player. There is a lot of science behind being a high-performing team!

Ehhh

Book rental arrived on time, no delay. The book was required for a college course, so it was just as described.

the book is in good condition, i like it.

Every supervisor and manager should read this text book! It is full of positive management skills that most should apply to their job :)

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